RETURN GOODS AUTHORIZATION AND FEEDBACK

BIOTECH CASE NUMBER:

SECTION 1

CUSTOMER NAME			CUSTOMER #
CUSTOMER CONTACT			PURCHASE ORDER #
PHONE	E-MAIL		INVOICE #
DATE			BIOTECH CONTACT

PART NUMBER	QUANTITY	LOT ID or S/N	REASON FOR RETURN

SECTION 2 INFORMATION of COST

For return of a non warranty article Biotech will charge a troubleshooting fee of 100 USD. For warranty article that is proven to work when Biotech test it, Biotech will charge a troubleshooting fee of 100USD.

SECTION 3 HAZARD FREE CERTIFICATION FOR PRODUCT RETURN

For purposes of obtaining a Return Goods Authorization (RGA) for the Product(s) referenced above, the undersigned herby certifies as follows:

- The product(s) has been fully rinsed and flushed clean of residual chemicals, solvents and buffers.
- The Product(s) has never been used with any hazardous , corrosive or radioactive materal, including, without limitation, Hexafluroisopropanol (HFIP), infectious, or microbiological substances and any other material that may be hazardous to human health or safety, or in any system or process involving the use of any such material.
- Recommended shipping solvents are ethanol or iso-propanol (pure solvents or mixtures with water)
- Listed below is a full, accurate and complete list of all chemicals, solvents and buffers that have been used with the Product(s) or in any system or process in which the product(s) has been used.

TYPE of CHEMICAL, SOLVENT or BUFFER:

Person Responsible for Hazard Free Certificate:

NAME	TITLE

SIGNATURE

Biotech AB is very concerned about your privacy. We only collect data for the following purposes: analytics, contacting the user, managing orders, managing contacts and sending messages.

☐ YES, I have read and accepted Biotech´s Privacy Policy at www.biotechfluidics.com/privacy-policy

Please fill in the required fields, print, sign, and send it to
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